



Pauline McNeill MSP
for Glasgow Kelvin



**Consultation on the proposed
Property Factors (Scotland) Bill
January 2008**

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Working hard for Central and West Glasgow

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Below are some questions to think about if you would like to make a submission, you can return your comments either by Freepost or by sending me an e-mail before **Thursday 17 January 2008**.

1. How satisfied are you with your current property factor, if you have one?

2. Have you ever been involved in a dispute with a property factor?

3. If you have been involved in a dispute, was there a process in place for the fair, affordable and efficient resolution of your complaint, if their wasn't do you it would have been helpful to have had more protection?

4. Is your property factor, a housing association or a private property management company?

5. Do you think it should be easier to change your property factor?

6. Do you support the idea that those involved in the property management business should have to meet a 'fit and proper person' test before being included on a Property Factors Register?

7. Are there are any other issues about property factors which you would like to let me know about, please remember it is particularly useful to hear about your personal experiences, if you have any.

Return your submission using Freepost or e-mail

Name _____ Telephone _____

Address _____

Post Code _____ Email _____

Please place your submission in an envelope marked:

Pauline McNeill MSP - 'Property Factors Consultation'

FREEPOST RLZU-KBCE-CGUH

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1274 Argyle Street

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or e-mail comments to:

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